# ELECTRIC BICYCLE OWNERS MANUAL



You have purchased a Totem Bicycle. We specialize in the production and export of upscale e-bicycles. The company has a 30 year history and has the best reputation for research and development, manufacturing, sales, and service worldwide. The company's research and development has invented new saddle designs, shock proof front forks, sleek upscale aluminum alloy bicycle frames and aluminum alloy lithium ion battery for electrically operated bicycles. Internationally and Domestically, Totem is at the forefront in technology and is sold worldwide to high praise.

This handbook provides the basic maintenance knowledge that may be advantageous for a longer lasting Bicycle / vehicle.

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NOTE: This manual is not intended as a comprehensive use, service, repair or maintenance manual. Please see your local bicycle shop for all service, repairs or maintenance.

#### **GENERAL WARNING:**

Like any sport, bicycling involves risk of injury and damage. By choosing to ride an electric bicycle, you assume the responsibility for that risk, so you need to know — and to practice — the rules of safe and responsible riding and of proper use and maintenance. Proper use and maintenance of your electric bicycle reduces risk of injury.

This Manual contains many "Warnings" and "Cautions" concerning the consequences of failure to maintain or inspect your electric bicycle and of failure to follow safe cycling practices.

- •The combination the safety alert symbol and the word WARNING indicates a potentially hazardous situation which, if not avoided, could result in serious injury or death.
- •The combination of the safety alert symbol and the word CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury, or is an alert against unsafe practices.
- •The word CAUTION used without the safety alert symbol indicates a situation which, if not avoided, could result in serious damage to the bicycle or the voiding of your warranty. Many of the Warnings and Cautions say "you may lose control and fall". Because any fall can result in serious injury or even death, we do not always repeat the warning of possible injury or death. Because it is impossible to anticipate every situation or condition which can occur while riding, this Manual makes no representation about the safe use of the bicycle under all conditions. There are risks associated with the use of any bicycle which cannot be predicted or avoided, and which are the sole responsibility of the rider.

#### A special note for parents:

As a parent or guardian, you are responsible for the activities and safety of your minor child, and that includes making sure that the electric bicycle is properly fitted to the child; that it is in good repair and safe operating condition; that you and your child have learned and understand the safe operation of the electric bicycle; and that you and your child have learned, understand and obey not only the applicable local motor vehicle, bicycle and traffic laws, but also the common sense rules of safe and responsible bicycling. As a parent, you should read this manual, as well as review its warnings and the electric bicycle's functions and operating procedures with your child, before letting your child ride the electric bicycle.

WARNING: Make sure that your child always wears an approved bicycle helmet when riding; but also make sure that your child understands that a bicycle helmet is for bicycling only, and must be removed when not riding. A helmet must not be worn while playing, in play areas, on playground equipment, while climbing trees, or at any time while not riding a bicycle. Failure to follow this warning could result in serious injury or death.

First – before riding

NOTE: We strongly urge you to read this Manual in its entirety before your first ride; but at the very least, read and make sure that you understand each point in this section, and refer to the cited sections on any issue which you don't completely understand. (a) the type of use for which the electric bicycle has been designed (i.e. the type of terrain for which it is suitable) with a warning about the hazards of incorrect use; b) indication of whether or not a electric bicycle is suitable for the fitting of a luggage carrier and/or a child seat;

# **Chapter One**

#### A. Bike fit

- 1. Is your electric bike the right size? To check, see Section 3.A. If your electric bicycle is too large or too small for you, you may lose control and fall.
- 2. Is the saddle at the right height? To check, see Section 3.B. If you adjust your saddle height, make sure that you follow the Minimum Insertion instructions in Section 3.B.
- 3. Are saddle and seat post securely clamped? A correctly tightened saddle will allow no saddle movement in any direction. See Section 3.B for details.
- 4. Are the stem and handlebars at the right height for you? If not, see Section 3.C on what you can do about it.
- 5. Can you comfortably operate the brakes? If not, you may be able to adjust their angle and reach. See Section 3.D and 3.E for details.
- 6. Do you fully understand how to operate your new electric bicycle? If not, before your first ride, have your local bicycle shop explain any functions or features which you do not understand.
- 7. This bicycle is NOT suitable for a child seat.

# B. Safety first

- 1. Always wear an approved helmet when riding your bike, and follow the helmet manufacturer's instructions for fit, use and care of your helmet.
- 2. Do you have all the other required and recommended safety equipment? See Section 2. It's your responsibility to familiarize yourself with the laws of the areas where you ride, and to comply with all applicable laws.
- 3. Do you know how to check wheel. The bolts and nuts should be good tightened. Riding with an improperly adjusted wheel can cause the wheel to wobble or disengage from the bicycle, and cause serious injury or death.
- 4. If your bike has toe clips and straps or clipless ("step-in") pedals, make sure you know how they work (see Section 4.E).

These pedals require special techniques and skills. Follow the pedal manufacturer's instructions for use, adjustment and care.

- 5. Does your bike have suspension? If so, check Section 4.F. Suspension can change the way a bicycle performs. Follow the suspension manufacturer's instructions for use, adjustment and care.
- 6. Do you have "toe overlap"? On smaller framed bicycles your toe or toeclip may be able to contact the front wheel when a pedal is all the way forward and the wheel is turned. See section 5.E.

## C. Mechanical Safety Check

Routinely check the condition of your bicycle before every ride.

Nuts, bolts & straps: Make sure nothing is loose. Lift the front wheel off the ground by two or three inches, then let it bounce on the ground. Anything sound, feel or look loose? Do a quick visual and tactile inspection of the whole bike. Any loose parts or accessories? If so, secure them. If you're not sure, ask someone with experience to check.

Tires & Wheels: Make sure tires are correctly inflated (See Section 5.G.1). Check by putting one hand on the saddle, one on the intersection of the handlebars and stem, then bouncing your weight

on the bike while looking at tire deflection.

Compare what you see with how it looks when you know the tires are correctly inflated; and adjust if necessary. Tires in good shape? Spin each wheel slowly and look for cuts in the tread and sidewall. Replace damaged tires before riding the bike.

Wheels true? Spin each wheel and check for brake clearance and side-to-side wobble. If a wheel wobbles side to side even slightly, or rubs against or hits the brake pads, take the bike to a qualified bike shop to have the wheel trued.

CAUTION: Wheels must be true for the brakes to work effectively.

Wheel truing is a skill which requires special tools and experience. Do not attempt to true a wheel unless you have the knowledge, experience and tools needed to do the job correctly.

Brakes: Check the brakes for proper operation (see Sections 5.C). Squeeze the brake levers. Are the brake quick-releases closed? All control cables seated and securely engaged? Do the brake pads touch the wheel rim within an inch of brake lever movement? Can you apply full braking force at the levers without having them touch the handlebar? If not, your brakes need adjustment.

Do not ride the bike until the brakes are properly adjusted.

Quick Releases: Make sure the front wheel, rear wheel and seat post quick releases are properly adjusted and in the locked position. See Section 5.A and 5.B.

Handlebar and saddle alignment: Make sure the saddle and handlebar stem are parallel to the bike's center line and clamped tight enough so that you can't twist them out of alignment. See Sections 3.B and 3.C. If not, align and tighten them.

Handlebar ends: Make sure the handlebar grips are secure and in good condition. If not, replace them. Make sure the handlebar ends and extensions are plugged. If not, plug them before you ride. If the handlebars have bar end extensions, make sure they are clamped tight enough so you can't twist them. If not, tighten them.

WARNING: Loose or damaged handlebar grips or extensions can cause you to lose control and fall. Unplugged handlebars or extensions can cut your body and can cause serious injury in an otherwise minor accident.

#### D. First ride

When you buckle on your helmet and go for your first familiarization ride on your new electric bicycle, be sure to pick a controlled environment, away from cars, other cyclists, obstacles or other hazards. Ride to become familiar with the controls, features and performance of your new bike.

Familiarize yourself with the braking action of the bike (see Section 5.C). Test the brakes at slow speed, putting your weight toward the rear and gently applying the brakes, rear brake first.

Sudden or excessive application of the front brake could pitch you over the handlebars.

Applying brakes too hard can lock up a wheel, which could cause you to lose control and fall.

If your electric bicycle has toeclips or clipless pedals, practice getting in and out of the pedals. See paragraph B.4 above.

If your electric bike has suspension, familiarize yourself with how the suspension responds to brake application and rider weight shifts. See paragraph B.5 above and Section 5.F.

Practice shifting the gears (see Section 5.D).

Remember to never move the shifter while pedaling backward, nor pedal backwards after having moved the shifter. This could jam the chain and cause serious damage to the electric bicycle and may cause you to lose control and fall.

Check out the handling and response of the electric bike; and check the comfort.

If you have any questions, or if you feel anything about the electric bike is not as it should be, take the electric bike to your local electric bike shop for advice.

# **Chapter Two**

## **Safety**

#### A. The Basics

**1.** Always wear a cycling helmet which meets the latest certification standards and follow the helmet manufacturer's instructions for it, use and care of your helmet. Most serious electric bicycle injuries involve head injuries which might have been avoided if the rider had worn a helmet.

# WARNING: Failure to wear a helmet while riding may result in serious injury or death.

- 2. Always do the Mechanical Safety Check (Section 1.C) before you get on a electric bike.
- **3.** Be thoroughly familiar with the controls of your electric bicycle: brakes (Section 5.C.); pedals (Section 4.E.); shifting (Section 5.D.)
- **4.** Be careful to keep body parts and other objects away from the sharp teeth of chainings; the moving chain; the turning pedals and cranks; and the spinning wheels of your electric bicycle.
- **5.** Always wear:
- Shoes that will stay on your feet and will grip the pedals. Never ride barefoot or while wearing sandals.
- Bright, visible clothing that is not so loose that it can be tangled in the electric bicycle or snagged by objects at the side of the road or trail.
- Protective eyewear, to protect against airborne dirt, dust and bugs tinted when the sun is bright, clear when it's not.
- **6.** Don't jump with your electric bike.
- 7. Ride at a speed appropriate for conditions. Increased speed means higher risk.

#### **B. Riding Safety**

- 1. Observe all local electric bicycle laws and regulations. Observe regulations about licensing of electric bicycles, riding on sidewalks, laws regulating bike path and trail use, and so on. Observe helmet laws, child carrier laws and special bicycle traffic laws. It's your responsibility to know and obey the laws.
- **2.** You are sharing the road or the path with others motorists, pedestrians and other cyclists. Respect their rights.
- **3.** Ride defensively. Always assume that others do not see you.
- **4.** Look ahead, and be ready to avoid:
- Vehicles slowing or turning, entering the road or your lane ahead of you, or coming up behind you.
- Parked car doors opening.
- Pedestrians stepping out.
- Children or pets playing near the road.

- Pot holes, sewer grating, railroad tracks, expansion joints, road or sidewalk construction, debris and other obstructions that could cause you to swerve into traffic, catch your wheel or otherwise cause you to lose control and have an accident.
- The many other hazards and distractions which can occur on a electric bicycle ride.
- **5.** Ride in designated lanes, on designated paths or as close to the edge of the road as is safely possible, in the direction of the traffic flow or as directed by local laws.
- **6.**Stop at stop signs and traffic lights; slow down and look both ways at street intersections.
- **7.** Use approved hand signals for turning and stopping.
- **8.** Never ride with headphones. They mask traffic sounds and emergency vehicle sirens, distract you from concentrating on what's going on around you, and their wires can tangle in the moving parts of the electric bicycle, causing you to lose control.
- **9.** Never carry a passenger, unless it is a small child wearing an approved helmet and secured in a correctly mounted child carrier or a child-carrying trailer. Follow the child carrier or child carrying trailer's manufacturer's recommendations regarding weight limits.
- **10.** Never carry anything which obstructs your vision or your complete control of the electric bicycle, or which could become entangled in the moving parts of the electric bicycle.
- 11. Never hitch a ride by holding on to another vehicle.
- 12. Don't do stunts, wheelies or jumps. They can cause you injury and damage your E-bike.
- **13.** Don't weave through traffic or make any moves that may surprise people with whom you are sharing the road.
- **14.** Observe and yield the right of way.
- 15. Never ride your electric bicycle while under the influence of alcohol or drugs.
- **16.** If possible, avoid riding in bad weather, when visibility is obscured, at dusk or in the dark, or when extremely tired. Each of these conditions increases the risk of accident.
- **17.**The rider must obey national legal requirements when the electric bicycle is to be ridden on public roads (e.g. lighting and reflectors);

#### C. Off Road Safety

- 1. The variable conditions and hazards of off-road riding require close attention and specific skills. Start slowly on easier terrain and build up your skills. If your electric bike has suspension, the increased speed you may develop also increases your risk of losing control and falling. Get to know how to handle your electric bike safely before trying increased speed or more difficult terrain.
- 2. Wear safety gear appropriate to the kind of riding you plan to do.
- **3.** Don't ride alone in remote areas. Even when riding with others, make sure that someone knows where you're going and when you expect to be back.
- **4.** Don't do stunts, wheelies or jumps. They can cause you injury and damage your electric bike.
- **5.** Learn and obey the local laws regulating where and how you can ride off-road, and respect private property.
- **6.** You are sharing the trail with others hikers, equestrians, other cyclists. Respect their rights.
- 7. Yield right of way to pedestrians and animals. Ride in a way that does not frighten or endanger them, and stay far enough away so that their unexpected moves don't endanger you.
- **8.** Stay on the designated trail. Don't contribute to erosion by riding in mud or with unnecessary sliding. Don't disturb the ecosystem by cutting your own trail or shortcut through vegetation or streams. It is your responsibility to minimize your impact on the environment. Leave things as you

found them; and always take out everything you brought in.

**9.** Be prepared. If something goes wrong while you're riding off road, help may not be close.

## **D.** Wet Weather Riding

WARNING: Wet weather impairs traction, braking and visibility, both for the bicyclist and for other vehicles sharing the road. The risk of an accident is dramatically increased in wet conditions.

Under wet conditions, the stopping power of your brakes (as well as the brakes of other vehicles sharing the road) is dramatically reduced and your tires don't grip nearly as well. This makes it harder to control speed and easier to lose control. To make sure that you can slow down and stop safely in wet conditions, ride more slowly and apply your brakes earlier and more gradually than you would under normal, dry conditions. See also Section 5.C.

## E. Night Riding

Riding a electric bicycle at night is many times more dangerous than riding during the day. A bicyclist is very difficult for motorists and pedestrians to see. Therefore, children should *never* ride at dawn, at dusk or at night. Adults should not ride at dawn, at dusk or at night unless it is absolutely necessary.

WARNING: Reflectors are not a substitute for required lights. Riding at dawn, at dusk, at night or at other times of poor visibility without an adequate bicycle lighting system and without reflectors is dangerous and may result in serious injury or death.

Bicycle reflectors are designed to pick up and reflect street lights and car lights in a way that may help you to be seen and recognized as a moving bicyclist.

CAUTION: Check reflectors and their mounting brackets regularly to make sure that they are clean, straight, unbroken and securely mounted.

Replace damaged reflectors and straighten or tighten any that are bent or loose.

The mounting brackets of front and rear reflectors are often designed as brake straddle cable safety catches which prevent the straddle cable from catching on the tire tread if the cable jumps out of its yoke or breaks.

WARNING: Do not remove the front or rear reflectors or reflector brackets from your bicycle. They are an integral part of the bicycle's safety system.

Removing the reflectors may reduce your visibility to others using the roadway. Being struck by other vehicles may result in serious injury or death. The reflector brackets may protect you from the brake straddle cable catching on the tire in the event of brake cable failure. If a brake straddle cable catches on the tire, it can cause the wheel to stop suddenly, causing you to loose control and fall.

If you *must* ride under conditions of poor visibility, check and be sure you comply with all local laws about night riding, and take the following strongly recommended additional precautions:

- Make sure that your electrical bicycle is equipped with correctly positioned and securely mounted reflectors (see Section 3.B.2).
- Purchase and install battery or generator powered head and tail lights which meet all regulatory requirements and provide adequate visibility.
- Wear light colored, reflective clothing and accessories, such as a reflective vest, reflective arm and leg bands, reflective stripes on your helmet, flashing lights... any reflective device or light

source that moves will help you get the attention of approaching motorists, pedestrians and other traffic.

• Make sure your clothing or anything you may be carrying on the electric bicycle does not obstruct a reflector or light.

# While riding at dawn, at dusk or at night:

- Ride slowly.
- Avoid dark areas and areas of heavy or fast-moving traffic.
- Avoid road hazards.
- If possible, ride on familiar routes.

# F. Downhill or Competition Biking

If you ride downhill at speed or in competition, you voluntarily assume an increased risk of injury or death. When riding downhill, you can reach speeds seen on motorcycles, and therefore face similar hazards and risks. Have your electric bicycle and equipment carefully inspected by a qualified mechanic and be sure it is in perfect condition. Consult with expert riders and race officials on conditions and equipment advisable at the site where you plan to ride. Ultimately, it is your responsibility to have proper equipment and to be familiar with course conditions.

WARNING: High-speed downhill or competition riding can lead to serious accidents. Wear appropriate safety gear and be sure your electric bike is properly maintained. Even with state-of-the-art protective safety gear, you could be seriously injured or killed when riding downhill at speed or in competition.

#### **G.** Changing Components or Adding Accessories

There are many components and accessories available to enhance the comfort, performance and appearance of your electric bicycle. However, if you change components or add accessories, you do so at your own risk. The electric bicycle's manufacturer may not have tested that component or accessory for compatibility, reliability or safety on your electric bicycle. Before installing any component or accessory, including a different size tire, make sure that it is compatible with your electric bicycle by checking with your local Electric Bicycle shop. Be sure to read, understand and follow the instructions that accompany the products you purchase for your electric bicycle.

WARNING: Failure to confirm compatibility, properly install, operate and maintain any component or accessory can result in serious injury or death.

CAUTION: Changing the components on your electric bike may void the warranty. Refer to your warranty, and check with your local Electric Bicycle Shop before changing the components on your electric bike.

# **Chapter Three**

Fit

NOTE: Correct fit is an essential element of bicycling safety, performance and comfort. Making the adjustments to your electric bicycle which result in correct fit for your body and riding conditions requires experience, skill and special tools. Always have your local Bicycle Shop make the adjustments on your electric bicycle; or, if you have the experience, skill and tools, have your local Bicycle Shop check your work before riding.

Make sure the bike fits. A electric bike that's too big or too small is harder to control and can be uncomfortable.

WARNING: If your electric bicycle does not fit properly, you may lose control and fall. A. Stand over height

Stand over height is the basic element of electric bike fit. It is the distance from the ground to the top of the electric bicycle's frame at that point where your crotch would be if you were straddling the electric bike and standing half way between the saddle and the handlebars. To check for correct standover height, straddle the electric bike while wearing the kind of shoes in which you'll be riding, and bounce vigorously on your heels. If your crotch touches the frame, the bike is too big for you. Don't even ride the bike around the block. A electric bike which you ride only on paved surfaces and never take.

#### **B.** Saddle position

Correct saddle adjustment is an important factor in getting the most performance and comfort from your bicycle. If the saddle position is not comfortable for you, see your dealer, who has the tools and skill to change it. The saddle can be adjusted in three directions:

- 1. Up and down adjustment. To check for correct saddle height:
- sit on the saddle:
- place one heel on a pedal;
- rotate the crank until the pedal with your heel on it is in the down position and the crank arm is WARNING: If your seat post projects from the frame beyond the Minimum Insertion or Maximum Extension mark or you cannot touch the bottom of the seat post through the bottom of the interrupted seat tube with the tip of your finger without inserting your finger beyond its first knuckle, the seat post may break, which could cause you to lose control and fall.
- **2.** Front and back adjustment. The saddle can be adjusted forward or back to help you get the optimal position on the bike. Ask your dealer to set the saddle for your optimal riding position and to show you how to make further adjustments.

WARNING: After any saddle adjustment, be sure that the saddle adjusting mechanism is properly tightened before riding. A loose saddle clamp or seat post binder can cause damage to the seat post, or can cause you to lose control and fall. A correctly tightened saddle adjusting mechanism will allow no saddle movement in any direction. Periodically check to make sure that the saddle adjusting mechanism is properly tightened.

C.Following are reference for screwing strength instructions

Headset screws Headset screws	150-200 (Kgf.cm)
chainwheel screws	350-450 (Kgf.cm)
B.B right tooth	350-450 (Kgf.cm)
B.B left tooth	300-350 (Kgf.cm)
Handlebar and stem screws	180-210 (Kgf.cm)
saddle cramp and seat tube	180-210 (Kgf.cm)
Seat tube screw	180-210 (Kgf.cm)
rear hub screw	300-450 (Kgf.cm)
front hub screw	180-250 (Kgf.cm)
toothless headset screws	50-70 (Kgf.cm)
RD fixing screw	80-100 (Kgf.cm)
M4 hex screws	50-80 (Kgf.cm)
M5 hex screws	70-100 (Kgf.cm)
M6 hex screws	100-150 (Kgf.cm)

D.Pay special attention for this. Screws on carriers have to be strengthened and checked every other time.In case of loose of screws.

E.when cleaning, take care of electronic parts. No spraying by water guns. Use cloth or other m aterial to wipe.

# **Chapter Four**

# Introduction

# A. Power Assistant System

This is a pure power assistant bicycle. It equips 1:1 speed type power assistant transducer to control the rotation of power system. (Fig. 1)





Fig.1

# **B.** Battery Pack

The electric bicycle equipped Li-ion battery pack. (Li-ion) 36V/7.5AH

Key Features and Advantages of Li-ion

- 1. High performance
- 2. Extremely safe/stable chemistry high intrinsic safety, no explosion and will not catch fire under collision, over charged or short circuit.

High thermal stability of phases is up to  $400^{\circ}$ C.

- 3. High rate capability for all high power output application
- 4. Extraordinary long cycle life best can up to 500 cycle life, would be over 8 times life of Lead Acid and 3 times of NIMH.
- 5. Environmentally friendly non-toxic, non-contaminating no rare metal, UL, CE, SGS/ROHS approved.
- 6. Another key benefit of Li-ion technology is its flexibility, both in terms of battery application and cell design. Small in size and light in weight 1/4weight of Lead Acid and 55% weight of NIMH.

## C. Battery Charger

#### Warning:

Please use original battery charger for charging the battery otherwise will affect or damage the battery service life.

The battery charger should work under the good radiation condition.

When charge the battery charger and the battery should be bigger than 10 centimeters to the wall distance.

While charging the battery please follow the steps orderly:

- 1) Connecting the charger cable output plug into battery input socket.
- 2) Connecting the charger cable input plug into city electrical output socket.
- 3) Turn on the charger power switch charging the battery and the charger red light on.
- 4) When the green light is lighted the battery is fully charged.
- 5) Turn off the charger power switch and unplug the cable.

#### **D. Power Indicator**

Push the switch on the top of battery pack to show the power level of the battery. You can charge battery in time according the power indicator. When the power level lower than 50%, please charge in time. Otherwise, the service life of battery will be affected because over discharged.



#### Motor

36V/7.5Ah 250W Hub Brushless DC motor

#### F. Controller

The controller controls motor speed.

DC36V Maxi current: 14+1A Over voltage protection:  $31V \pm 0.5$ 



# G. Brake

Front brake: V brake (left hand)

Rear brake: Rear brake (right hand) V/COASTER brake

Warning:

Do not lubricate the brake & brake disc!

Checking brake wire constantly; if the wore out or broken it must replace new one immediately.

# I. Gear

SHIMANO inner 3 speed

# **Specification**

-				
A. Gene	eral			
1	Dimension: L. x W. x H.	33.5×15.75×30.7 inches		
2	Wheel base distance	40.16 inches		
3	Weight	44 lbs.		
4	Maxi. loading	200 lbs		
5	Maxi. speed	≤15 mph		
6	Maxi riding distance	PAS≥25 mph		
二、Ba	ttery Pack			
1	Battery cell	Li-ion		
2	Volume	36V/7.5Ah		
3	Voltage	36V		
三、Mo	otor			
1	Motor	Brushless hub DC motor		
2	Power	250W		
3	Voltage	36V		
4	Speed	160 r/min		
5	Torque	20.0 N.m		
四、Co	ntroller			
1	Over voltage protection	31V ±0.5V		
2	Over current protection	14 A ±1A		
五、Ba	ttery Charger	-		
1	Input voltage	AC 100V-240V~1.2A 47-63Hz		
2	Output voltage	DC 42.5V 2A		
3	Charging time	5-6 hours		

# **Chapter Five**

#### Tech

It is important to your safety, performance and enjoyment to understand how things work on your electric bicycle. If you have even the slightest doubt as to whether you understand something in this section of the Manual, talk to your dealer.

#### A. Wheels

Please do not change the wheel by yourself. It needs proper tools and skillful persons.

WARNING: Failure to properly adjust the wheel can cause the wheel to wobble or disengage, which could cause you to loose control and fall, resulting in serious injury or death.

# **B. Seat post Quick Release**

Some E-bikes are equipped with a quick-release seat post binder. The seat post quick-release binder. While a quick release looks like a long bolt with a lever on one end and a nut on the other, the quick release uses a cam action to firmly clamp the seat post.

WARNING: Riding with an improperly tightened seat post can allow the saddle to turn or move and cause you to lose control and fall. Therefore:

- 1. Ask your dealer to help you make sure you know how to correctly clamp your seat post.
- 2. Understand and apply the correct technique for clamping your seat post quick release.
- **3.** Before you ride the bike, first check that the seat post is securely clamped.

Adjusting the seat post quick release mechanism.

The action of the quick release cam squeezes the seat collar around the seat post to hold the seat post securely in place. The amount of clamping force is controlled by the tension adjusting nut. Turning the tension adjusting nut clockwise while keeping the cam lever from rotating increases clamping force; turning it counterclockwise while keeping the cam lever from rotating reduces clamping force. Less than half a turn of the tension adjusting nut can make the difference between safe and unsafe clamping force.

WARNING: The full force of the cam action is needed to clamp the seat post securely. Holding the nut with one hand and turning the lever like a wing nut with the other hand until everything is as tight as you can get it will not clamp the seat post safely.

WARNING: If you can fully close the quick release without wrapping your fingers around a frame tube for leverage, and the lever does not leave a clear imprint in the palm of your hand, the tension is insufficient. Open the lever; turn the tension adjusting nut clockwise a quarter turn; then try again .

#### C. Brakes

#### **WARNING:**

- 1. Riding with improperly adjusted brakes or worn brake pads is dangerous and can result in serious injury or death.
- 2. Applying brakes too hard or too suddenly can lock up a wheel, which could cause you to lose control and fall. Sudden or excessive application of the front brake may pitch the rider over the handlebars, which may result in serious injury or death.
- 3. Some bicycle brakes, such as disc brakes and linear-pull brakes, are extremely powerful. Take extra care in becoming familiar with these brakes and exercise particular care when using them.
- 4. Disc brakes can get extremely hot with extended use. Be careful not to touch a disc brake

until it has had plenty of time to cool.

5. See the brake manufacturer's instructions for installation, operation and care of your disk brake. If you do not have the manufacturer's instructions, see your dealer or contact the brake manufacturer.

#### How brakes work

It's very important to your safety that you learn and remember which brake lever controls which brake on your bike.

The braking action of a bicycle is a function of the friction between the brake surfaces — usually the brake pads and the wheel rim. To make sure that you have maximum friction available, keep your wheel rims and brake pads clean and free of lubricants, waxes or polishes.

Make sure that your hands can reach and squeeze the brake levers comfortably. If your hands are too small to operate the levers comfortably, consult your dealer before riding the bike. The lever reach may be adjustable; or you may need a different brake lever design.

Most brakes have some form of quick-release mechanism to allow the brake pads to clear the tire when a wheel is removed or reinstalled. When the brake quick release is in the open position, the brakes are inoperative. Ask your dealer to make sure that you understand the way the brake quick release works on your electric bike and check each time to make sure both brakes work correctly before you get on the bike.

Brakes are designed to control your speed, not just to stop the E-bike. Maximum braking force for each wheel occurs at the point just before the wheel "locks up" (stops rotating) and starts to skid.

Once the tire skids, you actually lose most of your stopping force and all directional control. You need to practice slowing and stopping smoothly without locking up a wheel. The technique is called progressive brake modulation. Instead of jerking the brake lever to the position where you think you'll generate appropriate braking force, squeeze the lever, progressively increasing the braking force. If you feel the wheel begin to lock up, release pressure just a little to keep the wheel rotating just short of lockup.

A wheel with more weight on it will accept greater brake pressure before lockup; a wheel with less weight will lock up with less brake pressure. So, as you apply brakes and your weight is transferred forward, you need to shift your body toward the rear of the bike, to transfer weight back on to the rear wheel; and at the same time, you need to both decrease rear braking and increase front braking force. This is even more important on descents, because descents shift weight forward. Two keys to effective speed control and safe stopping are controlling wheel lockup and weight transfer. This weight transfer is even more pronounced if your bike has a front suspension fork.

Everything changes when you ride on loose surfaces or in wet weather. Tire adhesion is reduced, so the wheels have less cornering and braking traction and can lock up with less brake force. Moisture or dirt on the brake pads reduces their ability to grip. The way to maintain control on loose or wet surfaces is to go more slowly to begin with.

# D. Shifting gears

Your multi-speed bicycle will have a derailleur drive train, an internal gear hub drive train or, in some special cases, a combination of the two.

#### 1. How a derailleur drive train works

If your bicycle has a derailleur drive train, the gear-changing mechanism will have:

• a rear cassette or freewheel sprocket cluster

- a rear derailleur
- usually a front derailleur
- one or two shifters
- one, two or three front sprockets called chainings
- a drive chain

#### a. Shifting Gears

Identify the shifters on your bike before reading on. The vocabulary of shifting can be pretty confusing. A downshift is a shift to a "slower" gear, one which is easier to pedal.

An up shift is a shift to a "faster", harder to pedal gear. What's confusing is that what's happening at the front derailleur is the opposite of what's happening at the rear derailleur. For example, you can select a gear which will make pedaling easier on a hill (make a downshift) in one of two ways: shift the chain down the gear "steps" to a smaller gear at the front, or up the gear "steps" to a larger gear at the rear. So, at the rear gear cluster, what is called a downshift looks like an up shift. The way to keep things straight is to remember that shifting the chain in towards the centerline of the bike is for accelerating and climbing and is called a downshift. Moving the chain out or away from the centerline of the bike is for speed and is called an up shift.

Whether up shifting or downshifting, the bicycle derailleur system design requires that the drive chain be moving forward and be under at least some tension. A derailleur will shift only if you are pedaling forward.

Caution: Never move the shifter while pedaling backward, nor pedal backwards after having moved the shifter. This could jam the chain and cause serious damage to the bicycle and may cause you to lose control and fall.

# **b.** Shifting the Rear Derailleur

The rear derailleur is controlled by the right shifter. The function of the rear derailleur is to move the drive chain from one gear sprocket to another. The smaller sprockets on the gear cluster produce higher gear ratios. Pedaling in the higher gears requires greater pedaling effort, but takes you a greater distance with each revolution of the pedal cranks.

The larger sprockets produce lower gear ratios. Using them requires less pedaling effort, but takes you a shorter distance with each pedal crank revolution. Moving the chain from a smaller sprocket of the gear cluster to a larger sprocket results in a downshift. Moving the chain from a larger sprocket to a smaller sprocket results in an upshift. In order for the derailleur to move the chain from one sprocket to another, the rider must be pedaling forward.

#### **c.** Shifting the Front Derailleur:

The front derailleur, which is controlled by the left shifter, shifts the chain between the larger and smaller chain rings. Shifting the chain onto a smaller chain ring makes pedaling easier (a downshift). Shifting to a larger chain ring makes pedaling harder(an up shift).

#### **d.** Which gear should I be in?

The combination of largest rear and smallest front gears is for the steepest hills. The smallest rear and largest front combination is for the greatest speed. It is not necessary to shift gears in sequence. Instead, find the "starting gear" which is right for your level of ability — a gear which is hard enough for quick acceleration but easy enough to let you start from a stop without wobbling — and experiment with upshifting and downshifting to get a feel for the different gear

combinations. At first, practice shifting where there are no obstacles, hazards or other traffic, until you've built up your confidence. If you have difficulties with shifting, the problem could be mechanical adjustment. See your dealer for help.

Adjust the chain tension.if rider don't know howto adjust it,pls take to the bike shop ask the technician fix it.

WARNING: Never shift a derailleur onto the largest or the smallest sprocket if the derailleur is not shifting smoothly. The derailleur may be out of adjustment and the chain could jam, causing you to lose control and fall.

#### 2. How an internal gear hub drive train works

If your bicycle has an internal gear hub drive train, the gear changing mechanism will consist of:

- a 3, 5, 7 or possibly 12 speed internal gear hub
- one, or sometimes two shifters
- one front sprocket called a chain ring
- a drive chain
- **a.** Shifting internal gear hub gears

Shifting with an internal gear hub drive train is simply a matter of moving the shifter to the indicated position for the desired gear.

After you have moved the shifter to the gear position of your choice, ease the pressure on the pedals for an instant to allow the hub to complete the shift.

# **b.** Which gear should I be in?

The numerically lowest gear (1) is for the steepest hills. The numerically largest gear (3, 5, 7 or 12, depending on the number of speeds of your hub) is for the greatest speed. Shifting from an easier, "slower" gear (like 1) to a harder, "faster" gear (like 2 or 3) is called an up shift. Shifting from a harder, "faster" gear to an easier, "slower" gear is called a downshift. It is not necessary to shift gears in sequence. Instead, find the "starting gear" for the conditions — a gear which is hard enough for quick acceleration but easy enough to let you start from a stop without wobbling — and experiment with up shifting and downshifting to get a feel for the different gears. At first, practice shifting where there are no obstacles, hazards or other traffic, until you've built up your confidence. If you have difficulties with shifting, the problem could be mechanical adjustment. See your dealer for help.

#### E. Pedals

1. Toe Overlap is when your toe can touch the front wheel when you turn the handlebars to steer while a pedal is in the forward most position. This is common on small-framed bicycles, and is avoided by keeping the inside pedal up and the outside pedal down when turning.

# WARNING: Toe Overlap could cause you to lose control and fall. If you have toe overlap, exercise extra care when turning.

2. Some higher performance bicycles come equipped with pedals that have sharp and potentially dangerous surfaces. These surfaces are designed to add safety by increasing adhesion between the rider's shoe and the pedal. If your bicycle has this type of high-performance pedal, you must take extra care to avoid serious injury from the pedals' sharp surfaces. Based on your riding style or skill level, you may prefer a less aggressive pedal design. Your dealer can show you a

number of options and make suitable recommendations.

**3.** Toe clips and straps are a means to keep feet correctly positioned and engaged with the pedals. The toe clip positions the ball of the foot over the pedal spindle, which gives maximum pedaling power. The toe strap, when tightened, keeps the foot engaged throughout the rotation cycle of the pedal. While toe clips and strap give some benefit with any kind of shoe, they work most effectively with cycling shoes designed for use with toe clips. Your dealer can explain how toe clips and straps work.

WARNING: Getting into and out of pedals with toeclips and straps requires skill which can only be acquired with practice. Until it becomes a reflex action, the technique requires concentration which can distract the rider's attention, causing you to lose control and fall. Practice the use of toe clips and straps where there are no obstacles, hazards or traffic. Keep the straps loose, and don't tighten them until your technique and confidence in getting in and out of the pedals warrants it. Never ride in traffic with your toe straps tight.

4. Clipless pedals (sometimes called "step-in pedals") are another means to keep feet securely in the correct position for maximum pedaling efficiency. They work like ski bindings ... a plate on the sole of the shoe clicks into a spring-loaded fixture on the pedal. Clipless pedals require shoes and cleats which are compatible with the make and model pedal being used. Many clipless pedals are designed to allow the rider to adjust the amount of force needed to engage or disengage the foot. Follow the pedal manufacturer's instructions, or ask your dealer to show you how to make this adjustment. Use the easiest setting until engaging and disengaging becomes a reflex action, but always make sure that there is sufficient tension to prevent unintended release of your foot from

the pedal.

WARNING: Clipless pedals are intended for use with shoes specifically made to fit them and are designed to firmly keep the foot engaged with the pedal. Using shoes which do not engage the pedals correctly is dangerous.

Practice is required to learn to engage and disengage the foot safely. Until engaging and disengaging the foot becomes a reflex action, the technique requires concentration which can distract the rider's attention, causing the rider to lose control and fall. Practice engaging and disengaging clipless pedals in a place where there are no obstacles, hazards or traffic; and be sure to follow the pedal manufacturer's setup and service instructions. If you do not have the manufacturer's instructions, see your dealer or contact the manufacturer.

# F. Bicycle Suspension

Many bicycles are equipped with suspension systems. There are many different types of suspension systems — too many to deal with individually in this Manual. If your bicycle has a suspension system of any kind, be sure to read and follow the suspension manufacturer's setup and service instructions. If you do not have the manufacturer's instructions, see your dealer or contact the manufacturer.

WARNING: Failure to maintain, check and properly adjust the suspension system may result in suspension malfunction, which may cause you to lose control and fall. If your electric bike has suspension, the increased speed you may develop also increases your risk of injury. For example, when braking, the front of a suspended bike dips. You could lose control and fall if you do not have experience with this system. Learn to handle your suspension system

safely.

WARNING: Changing suspension adjustment can change the handling and braking characteristics of your electric bicycle. Never change suspension adjustment unless you are thoroughly familiar with the suspension system manufacturer's instructions and recommendations, and always check for changes in the handling and braking characteristics of the bicycle after a suspension adjustment by taking a careful test ride in a hazard-free area.

Suspension can increase control and comfort by allowing the wheels to better follow the terrain. This enhanced capability may allow you to ride faster; but you must not confuse the enhanced capabilities of the electric bicycle with your own capabilities as a rider.

Increasing your skill will take time and practice. Proceed carefully until you have learned to handle the full capabilities of your bike.

CAUTION: Not all bicycles can be safely retrofitted with some types of suspension systems. Before retrofitting a bicycle with any suspension, check with the electric bicycle's manufacturer to make sure that what you want to do is compatible with the electric bicycle's design.

#### **G.** Tires and Tubes

#### 1. Tires

Electric bicycle tires are available in many designs and specifications, ranging from general-purpose designs to tires designed to perform best under very specific weather or terrain conditions. If, once you've gained experience with your new E-bike, you feel that a different tire might better suit your riding needs, your dealer can help you select the most appropriate design.

The size, pressure rating, and on some high-performance tires the specific recommended use, are marked on the sidewall of the tire. The part of this information which is most important to you is Tire Pressure.

WARNING: Never inflate a tire beyond the maximum pressure marked on the tire's sidewall. Exceeding the recommended maximum pressure may blow the tire off the rim, which could cause damage to the electric bike and injury to the rider and bystanders.

The best and safest way to inflate a electric bicycle tire to the correct pressure is with a bicycle pump which has a built-in pressure gauge.

WARNING: There is a safety risk in using gas station air hoses or other air compressors. They are not made for bicycle tires. They move a large volume of air very rapidly, and will raise the pressure in your tire very rapidly, which could cause the tube to explode.

Tire pressure is given either as maximum pressure or as a pressure range. How a tire performs under different terrain or weather conditions depends largely on tire pressure. Inflating the tire to near its maximum recommended pressure gives the lowest rolling resistance; but also produces the harshest ride. High pressures work best on smooth, dry pavement. Very low pressures, at the bottom of the recommended pressure range, give the best performance on smooth, slick terrain such as hard-packed clay, and on deep, loose surfaces such as deep, dry sand.

Tire pressure that is too low for your weight and the riding conditions can cause a puncture of the tube by allowing the tire to deform sufficiently to pinch the inner tube between the rim and the riding surface.

CAUTION: Pencil type automotive tire gauges can be inaccurate and should not be relied

#### upon for consistent, accurate pressure readings. Instead, use a high quality dial gauge.

Ask your dealer to recommend the best tire pressure for the kind of riding you will most often do, and have the dealer inflate your tires to that pressure. Then, check inflation as described in Section 1.So you'll know how correctly inflated tires should look and feel. Some tires may need to be brought up to pressure every week or two.

Some special high-performance tires have unidirectional treads: their tread pattern is designed to work better in one direction than in the other. The sidewall marking of a unidirectional tire will have an arrow showing the correct rotation direction. If your electric bike has unidirectional tires, be sure that they are mounted to rotate in the correct direction.

#### 2. Tire Valves

There are primarily two kinds of bicycle tube valves: The Schraeder Valve and the Presta Valve. The bicycle pump you use must have the fitting appropriate to the valve stems on your bicycle. The Schraeder valve is like the valve on a car tire. To inflate a Schraeder valve tube, remove the valve cap and clamp the pump fitting onto the end of the valve stem. To let air out of a Schraeder valve, depress the pin in the end of the valve stem with the end of a key or other appropriate object.

The Presta valve has a narrower diameter and is only found on bicycle tires. To inflate a Presta valve tube using a Presta headed bicycle pump, remove the valve cap; unscrew (counter clock wise) the valve stem lock nut; and push down on the valve stem to free it up. Then push the pump head on to the valve head and inflate. To inflate a Presta valve with a Schraeder pump fitting, you'll need a Presta adapter (available at your bike shop) which screws on to the valve stem once you've freed up the valve. The adapter fits into the Schraeder pump fitting. Close the valve after invlation. To let air out of a Presta valve, open up the valve stem lock nut and depress the valve stem.

WARNING: Patching a tube is an emergency repair. If you do not apply the patch correctly or apply several patches, the tube can fail, resulting in possible tube failure, which could cause you to loose control and fall. Replace a patched tube as soon as possible.

#### H:The removal step of the built-in battery.



1,Open the lock part of folder.



- 2,Open the folder handle to the outside
- 3,Open the folder completely.





4,Insert the key, Turn the lock counterclockwise to unlock the battery and the



5, Hold the handle with your hand and pull out the battery





6,Remove the battery completely.

# **Chapter Six**

Service

WARNING: Technological advances have made bicycles and bicycle components more complex, and the pace of innovation is increasing. It is impossible for this manual to provide all the information required to properly repair and/or maintain your electric bicycle. In order to help minimize the chances of an accident and possible injury, it is critical that you have any repair or maintenance which is not specifically described in this manual performed by your dealer.

Equally important is that your individual maintenance requirements will be determined by everything from your riding style to geographic location.

Consult your dealer for help in determining your maintenance requirements.

WARNING: Many electric bicycle service and repair tasks require special knowledge and tools. Do not begin any adjustments or service on your electric bicycle if you have the slightest doubt about your ability to properly complete them. Improper adjustment or service may result in damage to the electric bicycle or in an accident which can cause serious injury or death.

If you want to learn to do major service and repair work on your electric bike, you have three options:

- 1. Ask your dealer for copies of the manufacturer's installation and service instructions for the components on your E-bike, or contact the component manufacturer.
- 2. Ask your dealer to recommend a book on bicycle repair.
- 3. Ask your dealer about the availability of electric bicycle repair courses in your area.

Regardless of which option you select, we recommend that you ask your dealer to check the quality of your work the first time you work on something and before you ride the electric bike, just to make sure that you did everything correctly. Since that will require the time of a mechanic, there may be a modest charge for this service.

## A. Service Intervals

Some service and maintenance can and should be performed by the owner, and require no special tools or knowledge beyond what is presented in this manual.

The following are examples of the type of service you should perform yourself. All other service, maintenance and repair should be performed in a properly equipped facility by a qualified electric bicycle mechanic using the correct tools and procedures specified by the manufacturer.

- 1. Break-in Period: Your electric bike will last longer and work better if you break it in before riding it hard. Control cables and wheel spokes may stretch or "seat" when a new bike is first used and may require readjustment by your dealer. Your Mechanical Safety Check will help you identify some things that need readjustment. But even if everything seems fine to you, it's best to take your E-bike back to the dealer for a checkup. Dealers typically suggest you bring the bike in for a 30 day checkup. Another way to judge when it's time for the first checkup is to bring the bike in after three to five hours of hard off-road use, or about 10 to 15 hours of on-road or more casual off-road use. But if you think something is wrong with the bike, take it to your dealer before riding it again.
- **2. Before every ride:** Mechanical Safety Check (see Section 1.C)
- **3. After every long or hard ride:** if the bike has been exposed to water or grit; or at least every 100 miles: Clean the bike and lightly oil the chain. Wipe off excess oil. Lubrication is a function of climate. Talk to your dealer about the best lubricants and the recommended lubrication frequency for your area.

#### 4. After every long or hard ride or after every 10 to 20 hours of riding:

- Squeeze the front brake and rock the bike forward and back. Everything feel solid? If you feel a clunk with each forward or backward movement of the bike, you probably have a loose headset. Have your dealer check it.
- Lift the front wheel off the ground and swing it from side to side. Feel smooth? If you feel any

binding or roughness in the steering, you may have a tight headset. Have your dealer check it.

• Grab one pedal and rock it toward and away from the centerline of the bike; then do the same with the other pedal.

Anything feel loose? If so, have your dealer check it.

- Take a look at the brake pads. Starting to look worn or not hitting the wheel rim squarely? Time to have the dealer adjust or replace them.
- Carefully check the control cables and cable housings. Any rust? Kinks? Fraying? If so, have your dealer replace them.
- Squeeze each adjoining pair of spokes on either side of each wheel between your thumb and index finger. Do they all feel about the same? If any feel loose, have your dealer check the wheel for tension and trueness.
- Check the frame, particularly in the area around all tube joints; the handlebars; the stem; and the seat post for any deep scratches, cracks or discoloration. These are signs of stress-caused fatigue and indicate that a part is at the end of its useful life and needs to be replaced.
- Check to make sure that all parts and accessories are still secure, and tighten any which are not.

WARNING: Like any mechanical device, an electric bicycle and its components are subject to wear and stress. Different materials and mechanisms wear or fatigue from stress at different rates and have different life cycles. If a component's life cycle is exceeded, the component can suddenly and catastrophically fail, causing serious injury or death to the rider. Scratches, cracks, fraying, and discoloration are signs of stress-caused fatigue and indicate that a part is at the end of its useful life and needs to be replaced. While the materials and workmanship of your electric bicycle or of individual components may be covered by a warranty for a specified period of time by the manufacturer, this is no guarantee that the product will last the term of the warranty. Product life is often related to the kind of riding you do and to the treatment to which you submit the bicycle. The electric bicycle's warranty is not meant to suggest that the electric bicycle cannot be broken or will last forever. It only means that the bicycle is covered subject to terms of warranty.

#### 5. As required:

If either brake lever fails the Mechanical Safety Check (Section 1.C), *don't ride the electric bike*. Have your dealer check the brakes.

If the chain won't shift smoothly and quietly from gear to gear, the derailleur is out of adjustment. See your dealer.

#### 6. Every 25 (hard off-road) to 50 (on-road) hours of riding:

Take your electric bike to your dealer for a complete check up.

#### If your bicycle sustains an impact

First, check yourself for injuries, and take care of them as best you can. Seek medical help if necessary. Next, check your electric bike for damage, and fix what you can so you can get home. Then, take your electric bicycle to your dealer for a thorough check.

WARNING: A crash or other impact can put extraordinary stress on electric bicycle components, causing them to fatigue prematurely. Components suffering from stress fatigue can fail suddenly and catastrophically, causing loss of control, serious injury or death.

An advisory note to draw the attention of the rider to possible damage due to intensive use and to recommend periodic inspections of the frame, fork, suspensions joints (if any), and composite components (if any).

#### **WARNING:**

- As with all mechanical components, the electric bicycle is subjected to wear and high stresses. Different materials and components can react to wear or stress fatigue in different ways. If the design life of a component has been exceeded, it can suddenly fail, possibly causing injuries to the rider. Any form of crack, scratches or change of coloring in highly stressed areas indicate that the life of the component has been reached and it should be replaced.
- For composite components impact damage can be invisible to the user, the manufacturer shall explain the consequences of impact damage and that in the event of an impact; composite components should either be returned to the manufacturer for inspection or destroyed and replaced.